



Alliance Quick Reference Guide



We are here to help you.

Our focus is to work with you, your family and your doctor, to ensure that you receive the information, care and tools to manage your health. We can provide health care services to make sure you get the care you need.



SERVICE	HOW TO ACCESS
Care Management Support Our team is made up of nurses, social workers, health educators and care coordinators to provide case management and care coordination.	800-700-3874, ext. 5512 Call us. We can work together to create a plan that fits your needs by meeting with you over the phone, or in person at your home or at your doctor's office.
Mental Health Services Provided through Beacon Health Options Beacon can provide a referral for individual, group and family therapy, visits with a psychiatrist, psychological testing, and treatment for autism and other developmental conditions.	855-765-9700 (24 hours a day / 7 days a week) The Alliance can help children, teens, adults and families improve their quality of life.
Nurse Advice Line When you have health questions, the Alliance Nurse Advice Line (NAL) is a good place to start. A registered nurse will answer your health questions and help you decide what to do next.	844-971-8907 (24 hours a day / 7 days a week) It is fast and easy. You won't spend hours waiting in the emergency room.
Transportation The Alliance can provide access to transportation if you have a medical appointment or if you need to pick up a prescription or medical supplies.	800-700-3874, ext. 5577 Prior approval is required. Call at least 5-7 business days before the appointment. If things change, be sure to cancel the service.
Language Assistance If you speak another language, language assistance services are available at no charge.	800-700-3874 We can get an interpreter who speaks your language. For the Hearing or Speech Assistance Line, call 800-735-2929 (TTY: Dial 7-1-1).

HEALTHY PEOPLE. HEALTHY COMMUNITIES.

www.thealliance.health

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